

IMPRESS

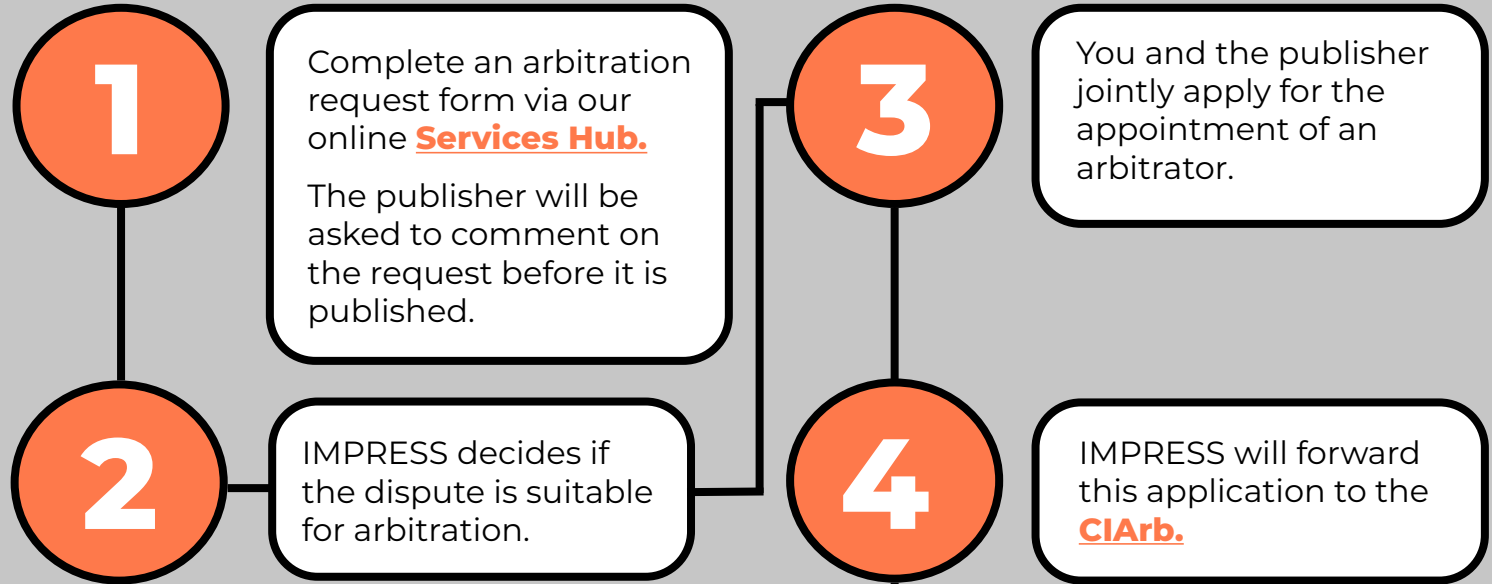
GUIDANCE ON ARBITRATION

Arbitration is a way of settling disputes without entering a courtroom.

Instead of a judge, an independent arbitrator makes a ruling, and decides which actions are needed to resolve the case.

With the **IMPRESS Arbitration Scheme**, as a member of the public you can choose to arbitrate in cases of:

- > Defamation
- > Breach of confidence
- > Misuse of private information
- > Malicious falsehood
- > Breach of the Data Protection Act
- > Harassment



The Arbitrator:

- > Is chosen by the CIArb (Chartered Institute of Arbitrators).
- > Will decide how the arbitration will proceed and if an oral hearing should be held.
- > Will ask questions of both parties to determine the facts and apply the law.
- > Can award costs, damages and set out other directions.
- > Will be paid for by IMPRESS - **you will not have to pay the cost of the arbitrator.**

If you decide to have legal representation, you will be responsible for the costs - but if the claim is then successful, the costs will be paid for by the publisher (up to a limit of £3000 in ordinary circumstances).

The Outcome:

- > The arbitrator will aim to conclude the case within **3 months - or 6 months** if there is an oral hearing.
- > Where an arbitrator makes an award or direction, that decision is **final and binding**.
- > All awards are published on the **IMPRESS website**.