

Submission from Zero Tolerance

A New Standards Code for the Press Code consultation

The logo for IMPRESS, consisting of the word "IMPRESS" in a bold, black, sans-serif font. It is centered between two solid black horizontal bars, one above and one below the text.

Deadline for responses: 5pm on Thursday 29 September 2016

IMPRESS: The Independent Monitor for the Press CIC is the first truly independent regulator of the press in the United Kingdom. We exist to promote the freedom of the press and to encourage high standards in news reporting. As part of this commitment, IMPRESS is developing a new standards code for the press.

A standards code should embody the ethical standards expected of publishers, while not unduly infringing their capacity to investigate and report on important stories in the public interest. The code should be responsive to the challenges facing the media, as well as to calls from the public for hard-hitting, investigative journalism that upholds ethical standards.

The IMPRESS Standards Code is currently in draft form. The draft code sets out the standards we expect IMPRESS publishers to follow in newsgathering and in publishing information whether in the form of text, audio, photographic or other visual content. We expect our publishers to ensure that anyone contributing to their publications follows the same standards.

After the publication of a new standards code, IMPRESS will also issue accompanying guidance. The code will be regularly reviewed.

Code consultation process

The task of developing and consulting on a new IMPRESS Standards Code is the responsibility of the IMPRESS Code Committee (the Committee). While the code is the ultimate responsibility of the IMPRESS Board, the Committee is responsible for advising the Board on the code, and for drafting guidance on the code.

Committee members are **Maire Messenger-Davies** (Chair of the Committee), **Iain Christie**, Mary Fitzgerald, **Jonathan Heawood (CEO of IMPRESS)**, Martin Hickman, Emma Jones, Walter Merricks (Chair of IMPRESS), Gavin Phillipson, Lorna Woods, and Paul Wragg.

In his report into the 'Culture, Ethics and Practices of the Press', Lord Justice Leveson recommended that 'a regulatory body should consider engaging in an early thorough review of the Code (on which the public should be engaged and consulted) with the aim of developing a clearer statement of the standards expected of editors and journalists' (Leveson Report, Recommendation 36). Leveson considered that this would 'command the confidence of both the public and the industry' (Leveson Report, Part K, Chapter 7, [4.22]).

With this in mind, the Committee has undertaken a wide-ranging consultation process to develop this draft code. This has involved several stages and is ongoing.

First, the Committee oversaw comparative research of over fifty press codes from around the world. This research identified several common principles, including accuracy, protecting the right to privacy, protecting the rights of children and the distinction between fact and comment.

Second, the Committee engaged the independent research agency Britain Thinks to conduct workshops and an online survey with members of the public. Britain Thinks facilitated public workshops in London and Glasgow where participants were asked to spontaneously identify the ethical standards they believed should guide the development of a new standards code. The most common principles they identified were privacy, non-discrimination, accuracy, balance, and the protection of children.

Britain Thinks also conducted an online survey of 2,104 members of the public. The survey results confirmed the importance of the same ethical standards that the earlier workshops had identified.

Third, the Committee and IMPRESS staff conducted a series of expert roundtables with IMPRESS publishers and members of civil society including special interest groups. Additionally, the Committee are consulting with academics, journalists, other regulators, civil society organisations, journalism students, other countries' press councils, and other stakeholders on specific areas in the draft code.

These phases of the consultation have informed the draft standards code which we invite you to respond to by **5pm on Thursday 29th September**.

The Code Committee will review the submissions we receive and update the draft standards code where appropriate. The IMPRESS Board will then review, finalise and adopt the new Code

IMPRESS draft standards code

The IMPRESS draft Standards Code contains a preamble, a public interest exception and ten clauses. The clauses have been arranged alphabetically. All clauses are of equal value.

Preamble

This section explains the purpose of the code and the obligations of publishers to uphold and enforce the code as set out in the IMPRESS Regulatory Scheme.

All publishers regulated by IMPRESS agree to abide by the following rules, which together constitute the IMPRESS Standards Code.

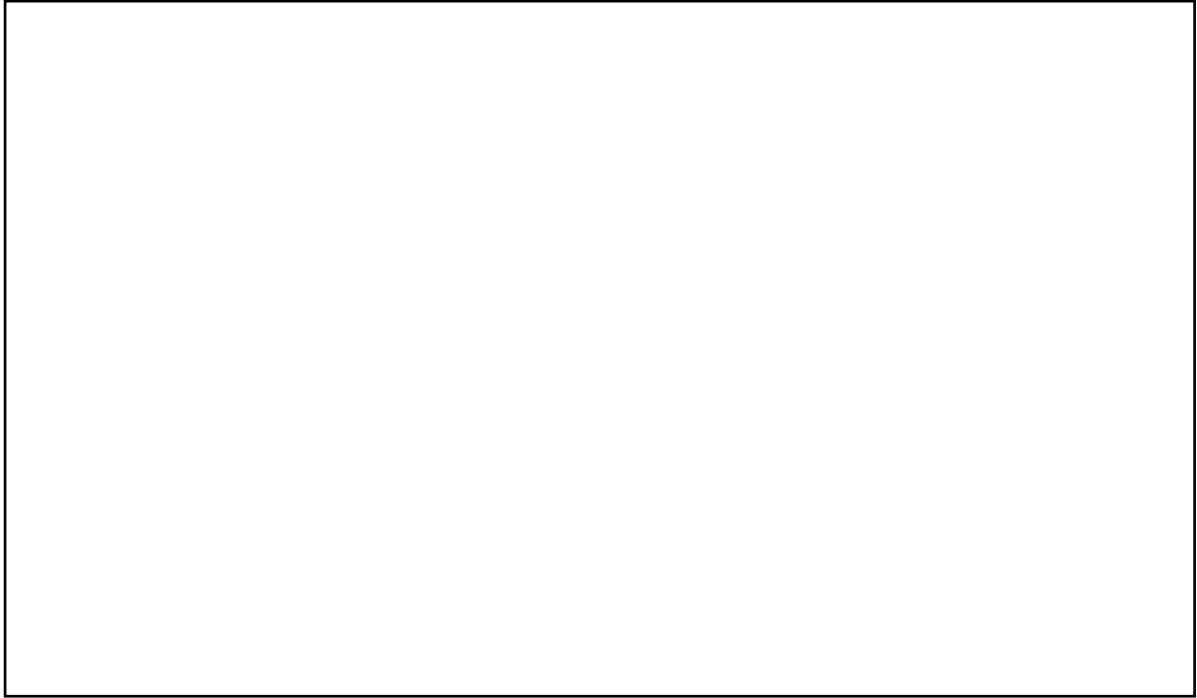
This Code is intended to be:

- A practical working tool which enables journalists, editors and publishers to do their jobs;
- Easily understood by the public; and
- Enforceable through regulation.

Publishers will be held directly responsible for compliance with this Code, which applies to all content and newsgathering activities for which publishers are responsible under the terms of their Regulatory Scheme Agreement with IMPRESS, regardless of the medium or platform of publication. All references here to publishers apply equally to anyone acting under a publisher's authority. All references here to journalists apply equally to anyone acting in a journalistic capacity.

This Code is distinct from the law and publishers are separately responsible for ensuring that they comply with the law.

Question 5: What, if any, changes would you recommend IMPRESS make to this clause?



Public interest

This exception aims to recognise that there may be circumstances where a particular method of news gathering or item of content, which would otherwise breach one or more clauses of the code, is justified. This exception is intended to protect hard-hitting, investigative journalism where a publisher can demonstrate a clear and important reason for undertaking specific conduct or publishing a news story. Our public consultations and polling show that the public recognise a public interest justification in stories that, for example, expose corruption or wrongdoing, and which hold the government to account. The exception relates to specific clauses in the code. These are identified where relevant.

The Code Committee is particularly interested in hearing your views on the non-exhaustive list of public interest factors and the procedural steps a publisher must engage in to justify a public interest exception.

PUBLIC INTEREST

In certain circumstances, there may be a public interest justification for a particular method of newsgathering or item of content which may otherwise breach the Code. A public interest means that the public has a legitimate stake in a story because of the contribution it makes to a matter of importance to society. Such interests include, but are not limited to, the following:

- a.** The revelation or discussion of matters such as serious impropriety, incompetence or unethical behaviour that affects the public;
- b.** Putting the record straight where an individual or organisation has misled the public on a matter of public importance;
- c.** Revealing that a person or organisation may be failing to comply with any legal obligation they have;
- d.** The proper administration of government;
- e.** Open, fair and effective justice;
- f.** Public health and safety;
- g.** National security;
- h.** The prevention and detection of crime and fraud; and
- i.** The discussion or analysis of artistic or cultural works.

Where a publisher identifies a public interest justification for a particular method of newsgathering or item of content, they should, when undertaking an action that may otherwise breach the Code, make a contemporaneous note, which:

- i.** Establishes their reason for believing that the action is in the public interest;
- ii.** Demonstrates that relevant code-compliant measures have been considered before authorising the action;
- iii.** Explains their view that the action is likely to achieve the desired outcome; and
- iv.** Explains their view that any likely harm caused by the act does not outweigh the public interest in the action.

Where a public interest exception may apply, this is identified in the relevant clause.

Question 6: What, if any, changes would you recommend IMPRESS make to this clause?

Question 7: What recommendations would you make for guidance to this clause?

We would note that ‘the public’ is a broad category, and a matter which could be defined as ‘in the public interest’ may be in the interest of some members of the public, whilst doing active harm to others.

We support clause iii whereby publishers must explain ‘their view that any likely harm caused by the act does not outweigh the public interest in the action.’

We suggest that guidance on this should be developed in conjunction with stakeholders within the women’s rights, and broader equalities sector to provide examples of examples whereby the prospect of harm to an individual or group, outweighs the public interest.

Clause 1: Accuracy

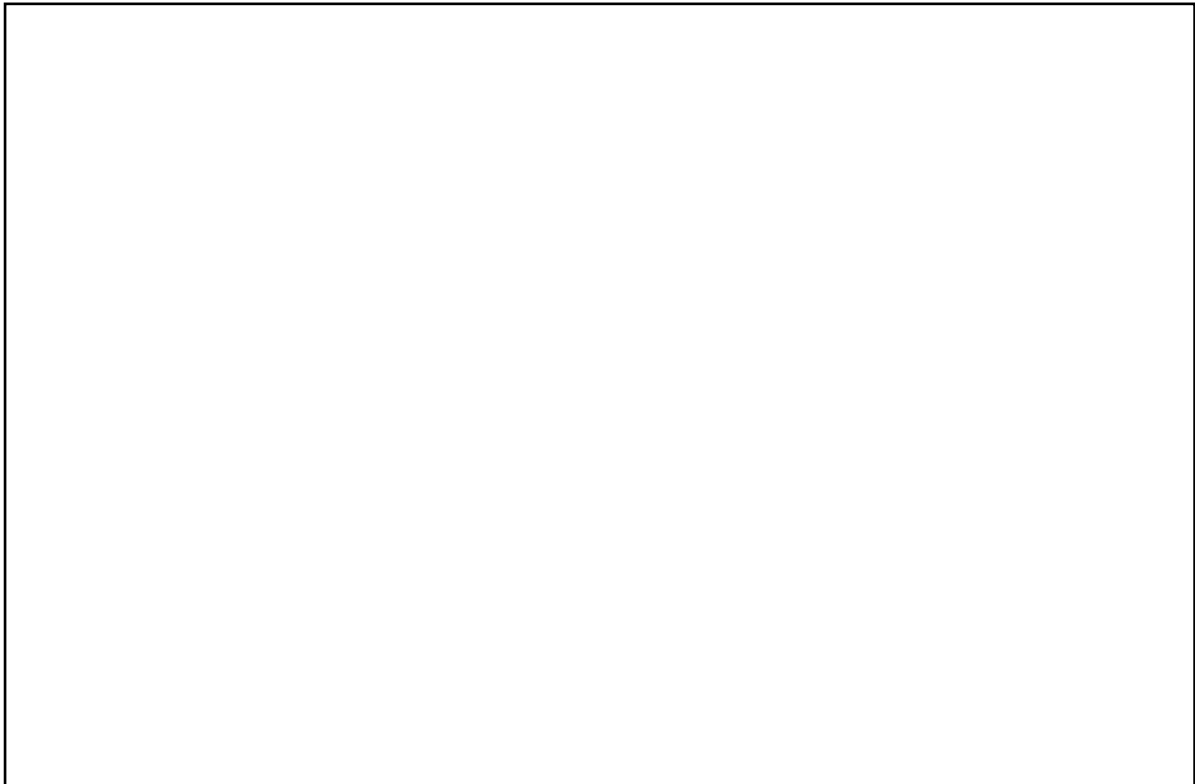
This clause aims to ensure a commitment to accuracy and truthfulness in news reporting. The public ranked accuracy as the most important ethical standard that should guide publishers. The public also ranked the principle of balance highly. In broadcasting, balance generally refers to a requirement of impartiality. By balance in relation to the print media, the public were in favour of a standard that ensures a publisher does not mislead through distorting or misrepresenting facts. This was reflected in public workshops where members of the public articulated a desire for honesty in the way news stories are published. Clause 1.4 aims to strike a balance between protecting the media's right to be partisan, while requiring that a publisher not misrepresent or distort facts.

The reference to correcting any 'significant inaccuracy' with 'due prominence' in clause 1.2 means that only serious inaccuracies must be corrected. This threshold bars trivial claims of inaccuracy. 'Due prominence' requires that the placement and size of a correction be proportionate to the placement and size of the original news article and the potential harm caused by the inaccuracy.

1. ACCURACY

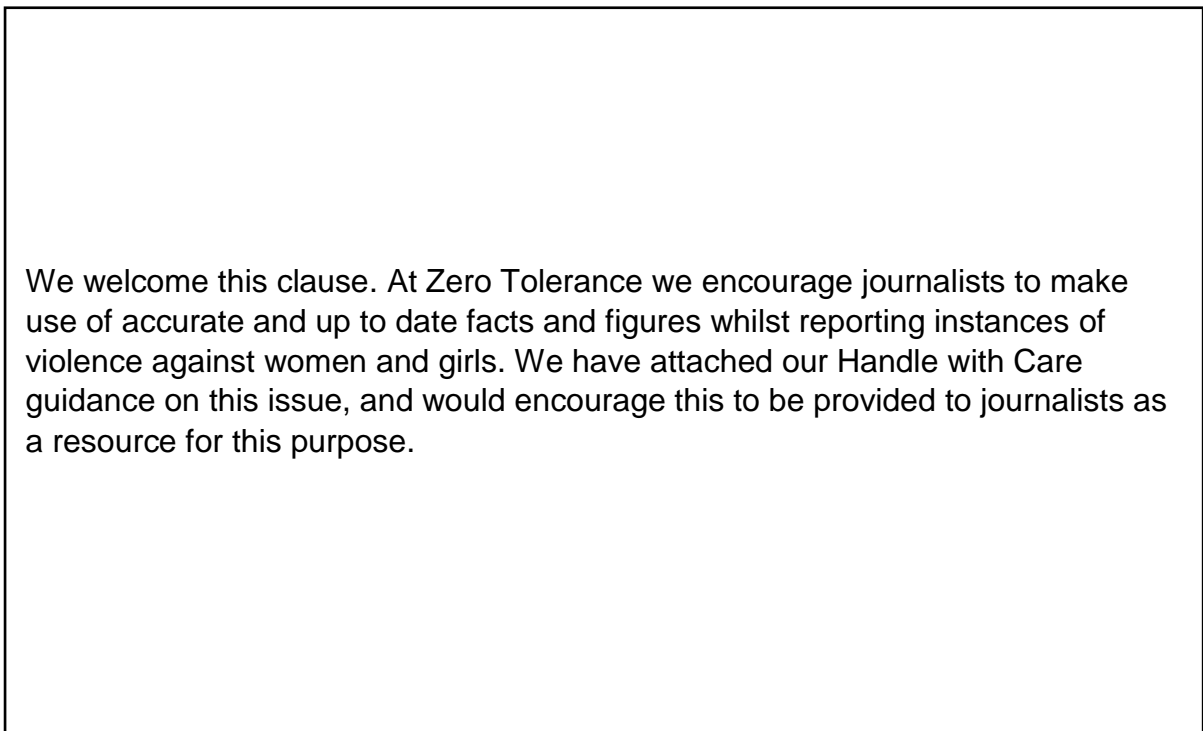
- 1.1.** Publishers must take all reasonable steps to ensure accuracy.
- 1.2.** Publishers must correct any significant inaccuracy with due prominence at the earliest opportunity.
- 1.3.** Publishers must always distinguish clearly between statements of fact, conjecture and opinion.
- 1.4.** Whilst free to be partisan, publishers must not misrepresent or distort the facts.

Question 8: What, if any, changes would you recommend IMPRESS make to this clause?



Question 9: What recommendations would you make for guidance to this clause?

We welcome this clause. At Zero Tolerance we encourage journalists to make use of accurate and up to date facts and figures whilst reporting instances of violence against women and girls. We have attached our Handle with Care guidance on this issue, and would encourage this to be provided to journalists as a resource for this purpose.



Clause 2: Attribution

This clause aims to protect people's intellectual property by ensuring that publishers do not plagiarise material. This could occur where a publisher fails to credit the creator of material. This is particularly important given the ease with which content can be taken, and shared, from social media. A requirement not to plagiarise news content is common in press codes around the world.

2. ATTRIBUTION

2.1. Publishers must take all reasonable steps to identify and credit the originator of any third party content.

2.2. Publishers must correct any failure to credit the originator of any third party content with due prominence at the earliest opportunity.

Question 10: What, if any, changes would you recommend IMPRESS make to this clause?

Question 11: What recommendations would you make for guidance to this clause?

Clause 3: Children

This clause aims to protect children from exploitation or distress caused by their interaction with the media. The Code Committee aimed to achieve this by requiring either parental consent or the assent of the child to interview or photograph a child under the age of 16. This is qualified by the paramount consideration of a child's safety and wellbeing. The public survey showed that the public ranked the protection of children highly amongst ethical journalistic standards.

At the same time, the clause aims to respect children's capacity to assent to interviews or photographs where they are not harmful to a child's interests.

The clause defines a child as someone under the age of 16. This is consistent with the laws in the United Kingdom which, for many matters, recognise consent at 16 years of age. Clause 3.3 obliges publishers to seriously consider requests for archived stories to be anonymised where the person making the request was a child at the time of the story and now regrets their identification in that story. This gives individuals some form of protection from embarrassing or distressing stories that were published when they lacked capacity to give informed consent.

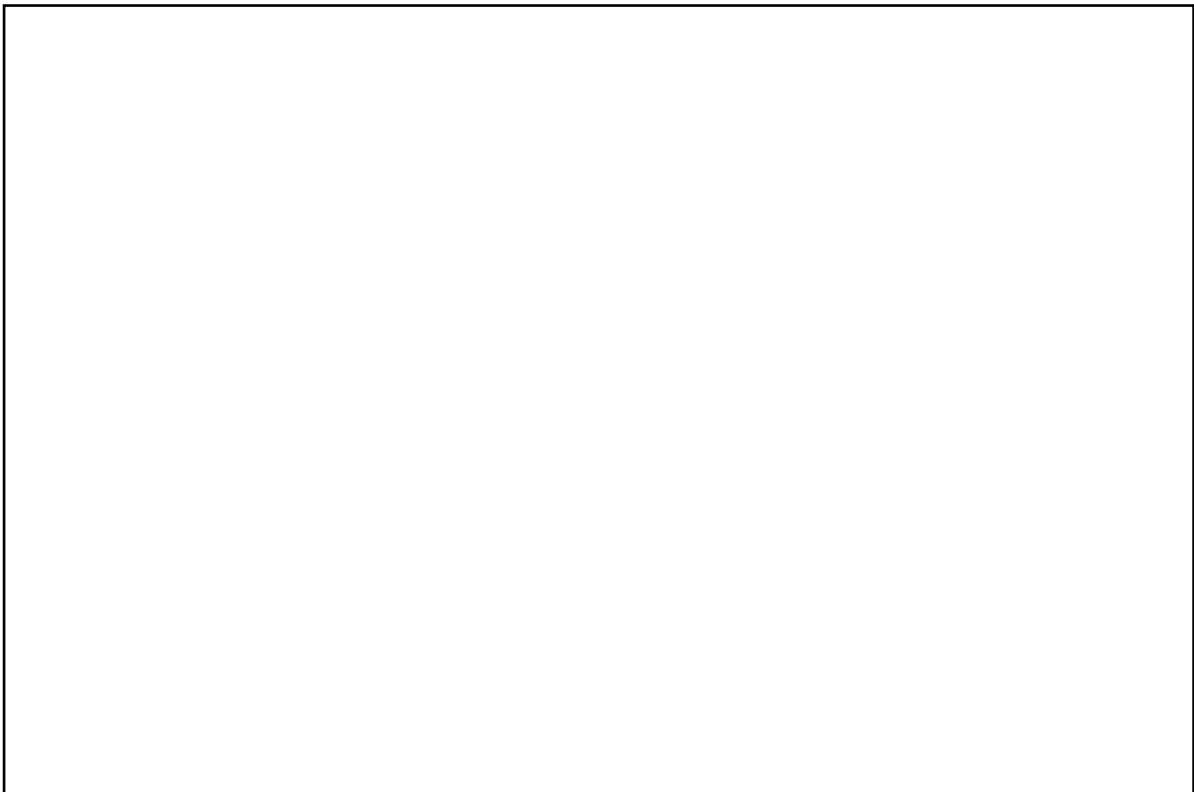
3. CHILDREN

- 3.1.** Publishers must only interview, photograph or otherwise record the words or actions of a child under the age of 16 years with the assent of the child or a responsible adult and where this is not detrimental to the safety and wellbeing of the child.
- 3.2.** Publishers must not identify a child under the age of 16 years without the assent of the child or a responsible adult, unless this is relevant to the story and not detrimental to the safety and wellbeing of the child.
- 3.3.** Publishers must give reasonable consideration to the request of a person who was previously identified as a child under the age of 16 years in a news story and who now wishes their identity to be concealed.

Question 12: What, if any, changes would you recommend IMPRESS make to this clause?



Question 13: What recommendations would you make for guidance to this clause?



Clause 4: Discrimination

This clause aims to protect individuals whose personal characteristics may make them vulnerable to discrimination. The clause also aims to prevent publications that incite hatred against a group based on the group's characteristics. There was comprehensive support in our public consultations for a discrimination clause to protect minorities and others from discriminatory reporting.

Clause 4.1 aims to protect individuals from being referred to in a negative way on the basis of their personal characteristics like race or gender. Clause 4.2 aims to prevent publishers from including irrelevant references to a person's characteristics in a news story. Clause 4.3 aims to prevent the publication of news stories that incite hatred on the basis of certain characteristics. Each of the three clauses refers to protected characteristics listed in the *Equalities Act 2010*.

4. DISCRIMINATION

- 4.1. Publishers must not refer pejoratively to a person on the basis of that person's age, disability, gender reassignment or identity, marital or civil partnership status, pregnancy, race, religion or belief, sex or sexual orientation or another characteristic which makes that person vulnerable to discrimination.
- 4.2. Publishers must not refer to a person's disability, gender reassignment or identity, pregnancy, race, religion or belief or sexual orientation unless this characteristic is relevant to the story.
- 4.3. Publishers must not incite hatred against any group on the basis of that group's age, disability, gender reassignment or identity, marital or civil partnership status, pregnancy, race, religion or belief, sex or sexual orientation.

Question 14: What, if any, changes would you recommend IMPRESS make to this clause?

Question 15: What recommendations would you make for guidance to this clause?

We support this clause, and would recommend that guidelines for this are developed in consultation with relevant organizations representing particular protected characteristics in order to give an expert perspective.

4.1 Guidance should consult expert organizations in order to give journalists and publishers examples of what constitutes pejorative terminology or reference.

4.2 Guidance developed should give examples of when protected characteristics are relevant to a story, and where they are not in order to support publishers to be able to distinguish between instances.

4.3 Guidance should be developed which gives clear examples of incitement of hatred of a group on the basis of a protected characteristic.

Clause 5: Harassment

This clause aims to protect individuals from harassment and intimidation by journalists. The public are strongly in favour of a clause that prohibits forms of harassment by journalists.

The clause provides a general prohibition against intimidation as the Code Committee considers that there can be no circumstances where it will be justified to intimidate another person in the interests of newsgathering. The clause also requires publishers to ensure journalists do not engage in persistent and repeated attempts to contact and pursue a person. This sub-clause is subject to a public interest exception.

5. HARASSMENT

5.1. Publishers must ensure that journalists do not engage in intimidation.

5.2. Except where justified by the public interest, publishers must ensure that journalists:

- a. Do not engage in deception or harassment.
- b. Always identify themselves as journalists and provide the name of their publication when making contact.
- c. Comply immediately with any reasonable request to desist from contacting, following or photographing a person.

Question 16: What, if any, changes would you recommend IMPRESS make to this clause?

Question 17: What recommendations would you make for guidance to this clause?

We welcome this clause and would recommend specific guidance regarding the conduct of journalists when dealing with victims of crime, in particular victims and survivors of domestic abuse, sexual assault and other aspects of men's violence against women and girls.

Zero Tolerance provide specific information on how to interview survivors, which can be found on page 20 of the attached document.

<http://www.zerotolerance.org.uk/resources/handle-care-media-guide?destination=node%2F333>

Clause 6: Justice

This clause aims to protect the principle of a fair trial. The public were concerned by examples of news stories that implied a person's criminal guilt prior to conviction. The public were also concerned about the need to protect the identity of children involved in criminal proceedings.

This clause aims to reflect these principles and concerns, while not burdening the principle of open justice. This means that journalists should be able to report on court proceedings except where not permitted by law. This clause does not attempt to recast the law of contempt of court. It is the responsibility of publishers to be aware of their legal responsibilities in this area. The clause protects particular classes of persons such as children in criminal proceedings and victims in sexual assault cases. The clause also prohibits the payment of witnesses and defendants in criminal trials and prohibits bribing public officials for information, except where permitted by law.

6. JUSTICE

6.1. Publishers must take the greatest care not to prejudice any criminal investigations or legal proceedings, except as permitted by law.

6.2. Publishers must protect the identity of victims of sexual assault and children under 18 years of age who are or have been involved in criminal proceedings.

6.3. Publishers must not make payments to witnesses or defendants in criminal proceedings, except as permitted by law.

6.4. Publishers must not pay public officials for information, except as permitted by law.

Question 18: What, if any, changes would you recommend IMPRESS make to this clause?

Question 19: What recommendations would you make for guidance to this clause?

We welcome this clause. We would suggest that IMPRESS consult with agencies who provide specialist support for victims of sexual assault in order to produce additional guidelines for journalists on this issue. In particular, we would recommend that journalists conduct all survivors of abuse of violence with respect for their experience, safety and dignity. Specific guidance on this should be made available to journalists.

We note and support clause **6.2** 'publishers must take greatest care not to prejudice criminal investigations'. We strongly believe that additional guidance is required to support publishers to understand the ways in which media coverage may influence criminal proceedings concerning rape, sexual assault and other aspects of violence against women and girls (VAWG).

The media has been called into question for unduly influencing criminal proceedings in connection with VAWG. The Oscar Pistorious case provides one recent international example.

<http://www.independent.co.uk/news/world/africa/trial-by-media-of-oscar-pistorius-facts-guesses-and-spin-surround-reeva-death-8500370.html>

Myths about violence against women, as well as unhelpful portrayals of perpetrators and a culture of victim blaming contribute to ways in which victims are perceived within a jury system. For this reason, we believe an additional code, alongside journalist guidance is required to ensure the media does not perpetrate myths and stereotypes which unduly influence criminal proceedings at a broader societal level.

Clause 7: Privacy

This clause aims to protect a person's privacy. A person may have a right to privacy about matters involving their private and family life, home and communications. The public were very concerned about intrusive press conduct and news stories. At the same time, the public recognised that in some circumstances, the public interest in a story may override a person's right to privacy. The Code Committee aims to achieve this balance by including a public interest exception.

The term 'reasonable expectation of privacy' is used in privacy law in the United Kingdom to explain the circumstances that give rise to a person's right to privacy. Whether a person has a reasonable expectation of privacy will be specific to the circumstances of a particular news story. For this reason, the Code Committee has developed a non-exhaustive list of indicative factors that may give rise to a reasonable expectation of privacy. The Code Committee is particularly interested in hearing your views on the list of non-exhaustive factors.

7. PRIVACY

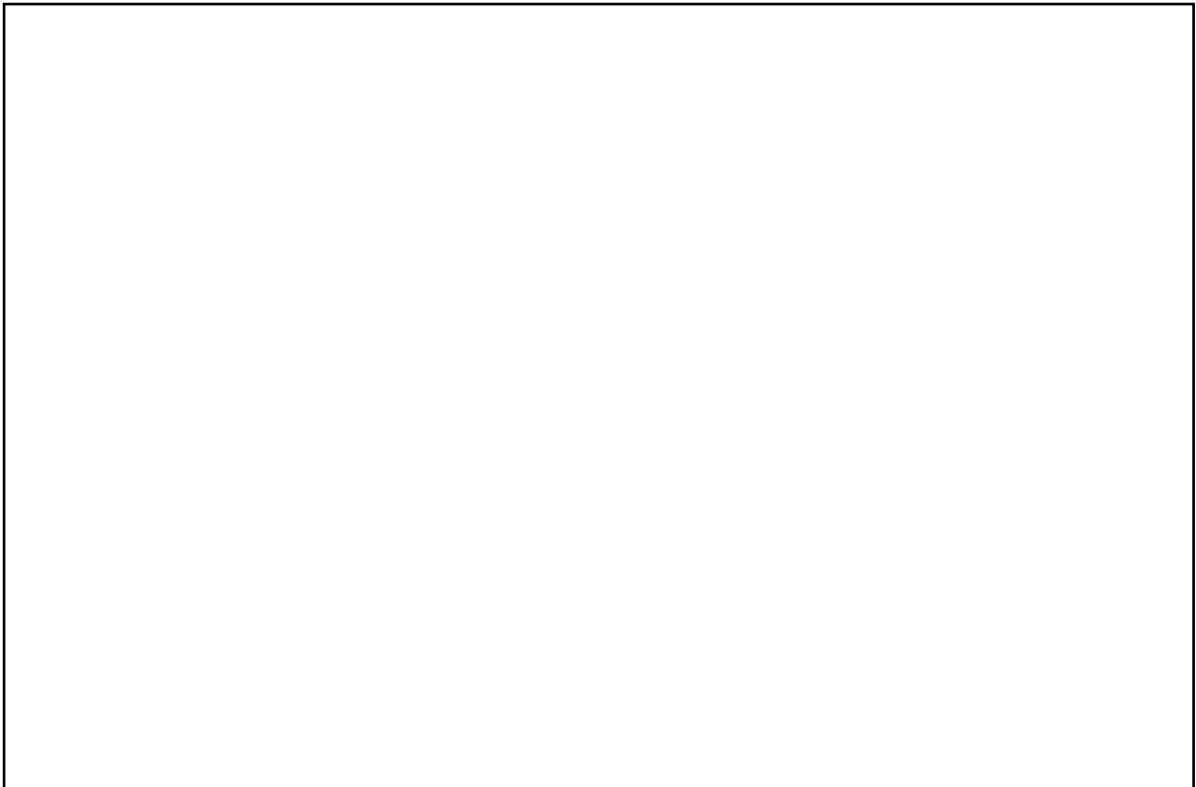
7.1. Except where justified by the public interest, publishers must respect people's reasonable expectation of privacy, which may be determined by factors which include but are not limited to the following:

- a.** The nature of the information concerned, such as whether it relates to intimate, family, health or medical matters or personal finances;
- b.** The nature of the place concerned, such as a home, school or hospital;
- c.** How the information concerned was held or communicated, such as in private correspondence or a personal diary;
- d.** The relevant attributes of the person, such as their age, occupation or public profile; and
- e.** Whether the person had voluntarily courted publicity on a relevant aspect of their private life.

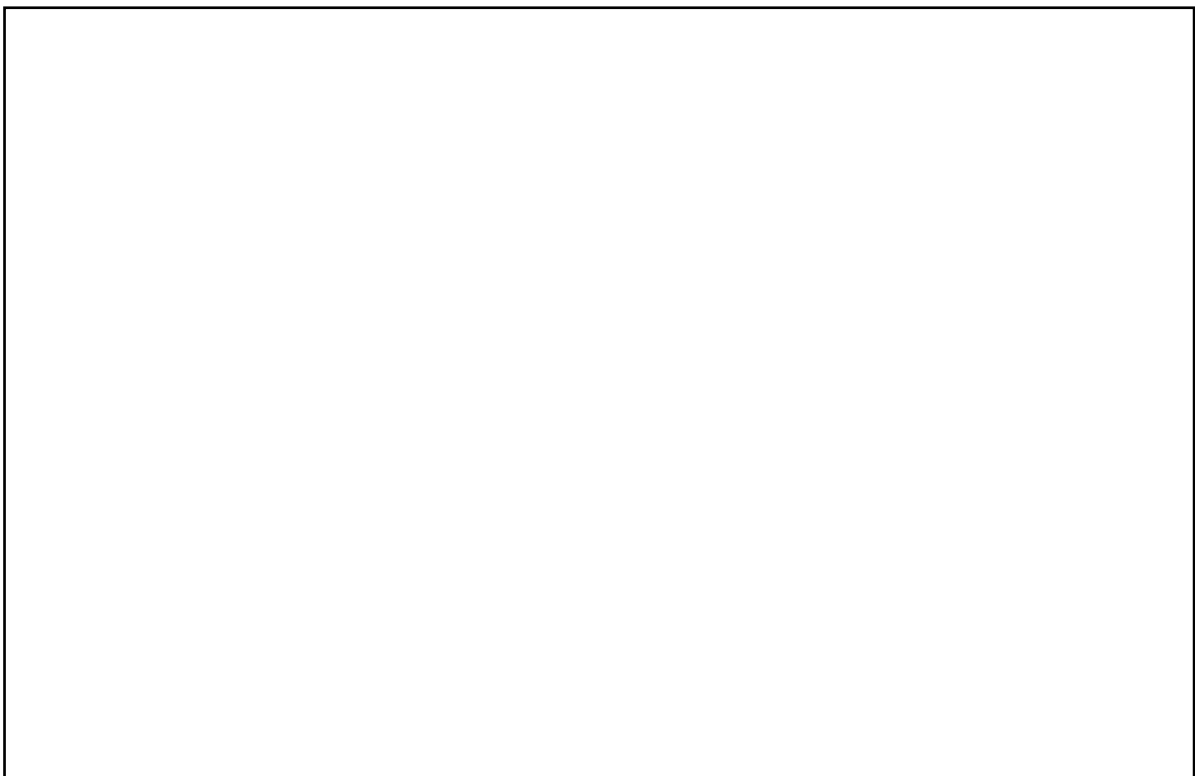
7.2. Except where justified by the public interest, publishers must:

- a.** Not use covert means to gain or record information.
- b.** Respect privacy settings when reporting on social media content.
- c.** Take all reasonable steps not to exacerbate grief or distress through intrusive newsgathering or reporting.

Question 20: What, if any, changes would you recommend IMPRESS make to this clause?



Question 21: What recommendations would you make for guidance to this clause?



Clause 8: Sources

This clause aims to encourage the publication of news stories that are based on reliable and credible sources. As one way to achieve this, the clause aims to protect sources where confidentiality has been agreed to and not waived. As the responsibility is on a publisher to protect sources, this clause protects journalists from pressure exerted by publishers to name sources. The clause also prevents the fabrication of sources.

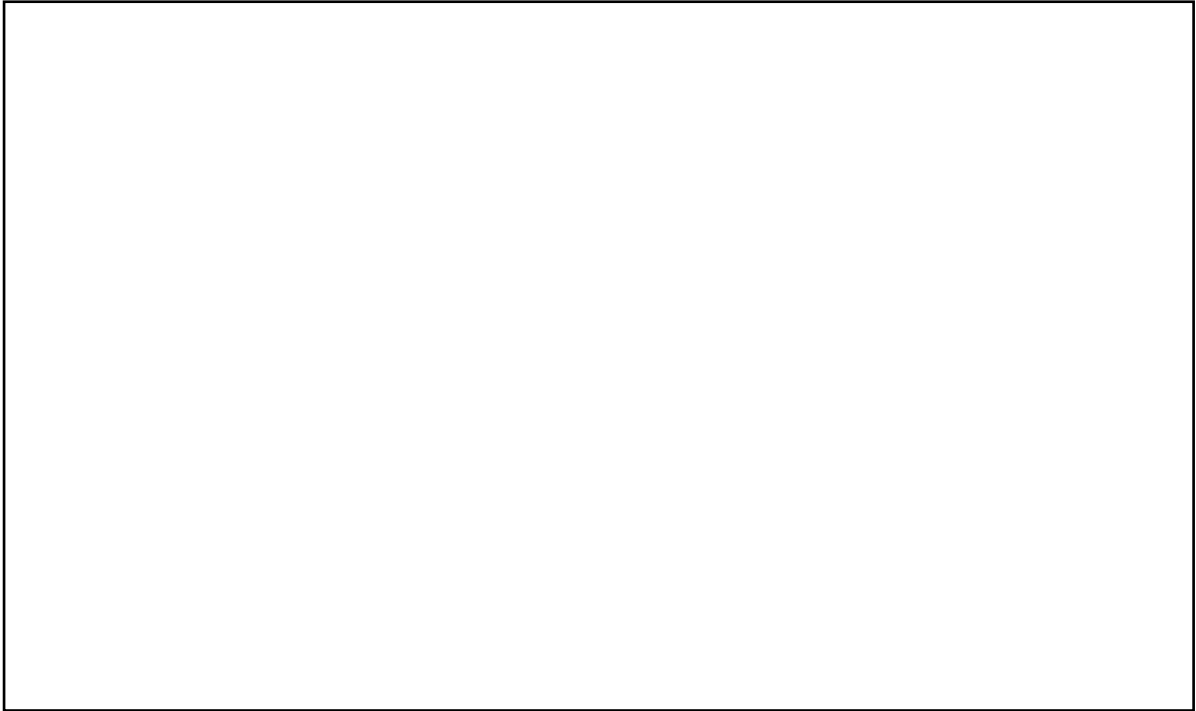
8. SOURCES

8.1. Publishers must take care to protect sources where confidentiality has been agreed to and not waived by the source.

8.2. Publishers must ensure that journalists do not fabricate sources.

Question 22: What, if any, changes would you recommend IMPRESS make to this clause?

Question 23: What recommendations would you make for guidance to this clause?

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Clause 9: Suicide


This clause aims to prevent the reporting of suicide or self-harm that glamorises those acts and which provides excessive detail to the extent that the act could be imitated.

9. SUICIDE

9.1. When reporting on suicide or self-harm, publishers must not provide excessive details of the method used or speculate on the motives.

Question 24: What, if any, changes would you recommend IMPRESS make to this clause?

Question 25: What recommendations would you make for guidance to this clause?

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Clause 10: Transparency

This clause aims to promote accountability and transparency in news reporting. The clause requires publishers to clearly identify where content has been paid for and is controlled by a third party such as an advertiser. The clause also requires publishers to declare ‘significant’ conflicts of interest and relationships with sponsors where a publisher receives an ‘unfair advantage’.

10. TRANSPARENCY

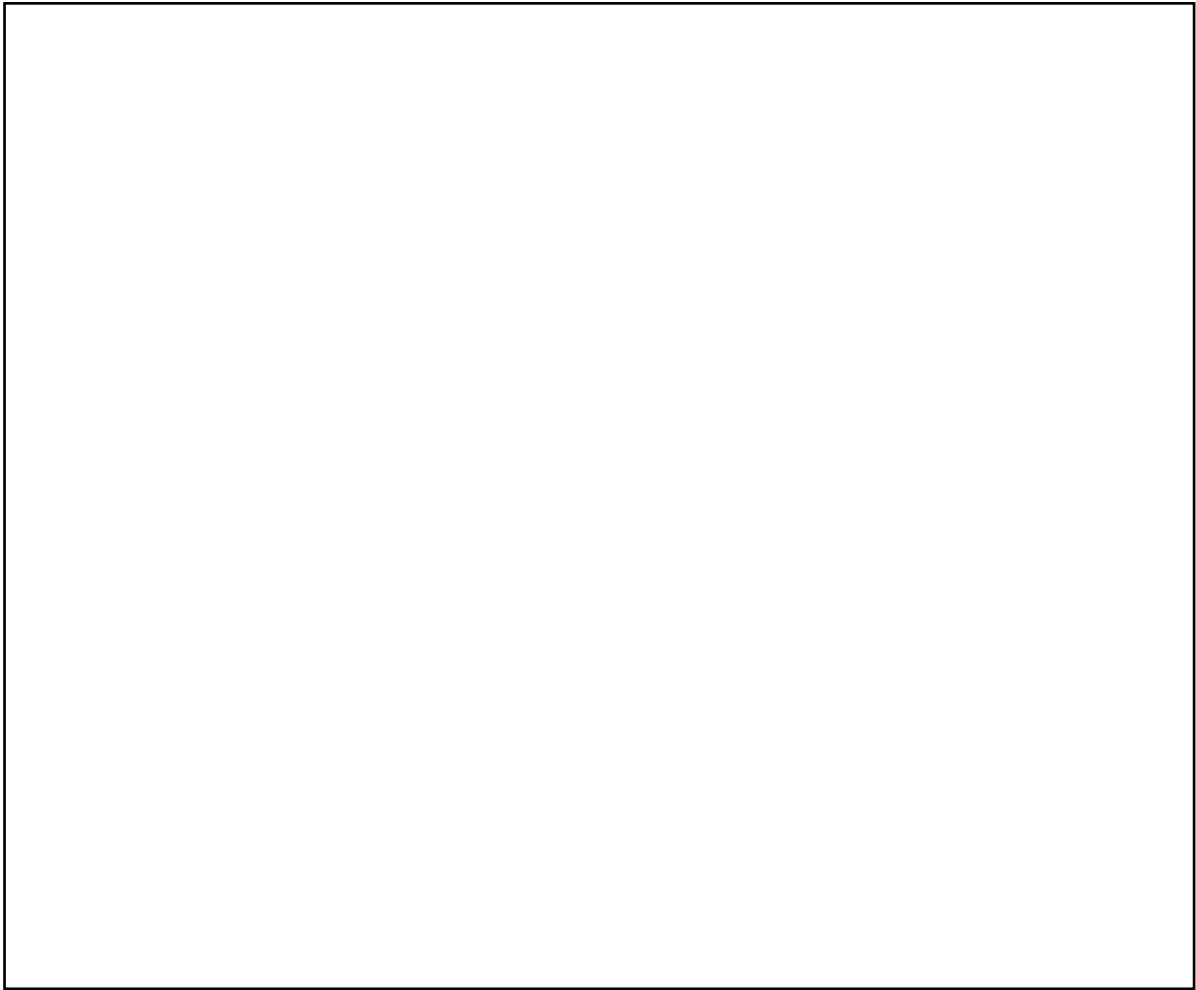
10.1. Publishers must make absolutely clear where content has been paid for financially or through a reciprocal arrangement and is controlled by a third party.

10.2. Publishers must take all reasonable steps to declare significant conflicts of interest and must not gain any unfair advantage from such conflicts.

10.3. Publishers must correct any failure to declare significant conflicts of interest with due prominence at the earliest opportunity.

Question 26: What, if any, changes would you recommend IMPRESS make to this clause?

Question 27: What recommendations would you make for guidance to this clause?

A large, empty rectangular box with a thin black border, intended for the user to provide their recommendations for guidance to the clause mentioned in the question above.

Question 28: Are there any other issues that you believe the IMPRESS Code Committee should include in its Standards Code? If so, please explain why these issues are important and how they could best be addressed in a standards code.

We strongly believe that the coverage of violence against women and girls ought to be considered within this code as an issue distinct from the directive not to promote hate speech.

The combination of the prevalence of violence against women (both in the UK and globally) and the potential for real harm to victims and survivors warrant an additional clause similar to clause 9.1 (r suicide)

In 2015 violence against women and girls in England and Wales reached a record high. The scale of offences make up nearly 19% of prosecutors' workload – more than any other single tranche of crime, including terrorism and fraud.

<https://www.theguardian.com/society/2016/sep/05/violent-crimes-against-women-in-england-and-wales-reach-record-high>

Reporting VAWG is complex, and we understand that any addition to this code will not be able to cover all the aspects of reporting this issue.

We recommend

- **An additional code within this guidance which requires publishers to respect the privacy and dignity of survivors and victims of abuse at all times. This should include an imperative for reporting to always avoid implying that victims are to blame for the violence they suffer.**
- **Supplementary guidance along the lines of the Handle with Care Guide (revised edition due 2017) to be made available to publishers and journalists.**

Why this issue is important

Violence against women is a major global public health problem, and violation of human rights. The high rate of prevalence makes it an important, and frequently covered topic for the media.

Violence against women includes, but is not limited to

- Physical, sexual and psychological violence occurring in the family, within the general community or in institutions, including: domestic abuse, rape, incest and child sexual abuse;
- Sexual harassment and intimidation at work and in the public sphere; commercial sexual exploitation including prostitution, pornography and trafficking;
- Dowry related violence;
- Forced and child marriages
- Honour crimes

Recent global prevalence figures indicate that about 1 in 3 (35%) of women worldwide have experienced either physical and/or sexual intimate partner violence or non-partner sexual violence in their lifetime. In the UK 45% of women have experienced some form of domestic violence, sexual assault or stalking.

Impact of the media

The issue of sexism in the press was a key element of the Leveson enquiry; as members of the End Violence Against Women Coalition we support recommendations made in this report

<http://www.endviolenceagainstwomen.org.uk/data/files/resources/51/Just-the-Women-Nov-2012.pdf>

There are numerous examples of times when the approach of the media has been called into question as a result of their coverage of VAWG.

The inclusion of some simple guidelines within this regulatory framework could help prevent these issues occurring, and support public confidence in the press. We recognize that journalists and media outlets are under increasing pressure in an era where budgets at newsdesks are tight. For this reason, we believe it is vital to include the coverage of VAWG in the IMPRESS code.

Question 29: Do you agree that the IMPRESS draft Standards Code is a practical working tool which enables journalists, editors and publishers to do their jobs? (please select one of the following options)

strongly agree

agree

disagree

strongly disagree

Question 30: Do you agree that the IMPRESS draft Standards Code is easily understood? (please select one of the following options)

strongly agree

agree

disagree

strongly disagree

Question 31: Do you agree that the IMPRESS draft Standards Code is enforceable through regulation? (please select one of the following options)

strongly agree

agree

disagree

strongly disagree